

## COACHING SERVICES

**Enhance the performance your most valuable asset - your maintenance & engineering personnel**

In today's highly competitive market, unnecessary process shutdowns and upsets are unacceptable. Proper training can help you avoid these situations. KSEC Coaching Services ensures that your staff continuously anticipates and responds appropriately to system and process challenges to avoid production losses.

This is a tool to narrow the gaps and a means to improve over-all retention, KSEC Coaching Services are ideal for individuals who have previously attended KSEC training courses or others who just need more assistance.



|                          | On-Line | On-Site |
|--------------------------|---------|---------|
| Course Number            |         | CT-9300 |
| Duration                 |         | Custom  |
| Level                    |         |         |
| Suggested Pre-requisites |         | None    |

### Coaching Services Process

Coaching services are custom designed to meet the particular needs of each group.

- Pre-visit phone interview with site personnel ascertains current needs and expectations
- Subject matter and learning objectives driven by your current needs
- Flexible delivery schedule and visit duration

### Who Should Use Coaching Services

- Previous students who need a refresher
- Those who need highly customized practical training to address specific development needs
- Situations where on-site short duration training is preferred

### Learning Environment

Coaching Services programs are delivered on-the-job, at your site. A KSEC training expert will work with your personnel – going through their typical daily routines to solidify skills gained during training.

### Contact

Coaching Services requests should be directed to KSEC Training at 360.838.3650 or via email to [training@KSEC.COM](mailto:training@KSEC.COM)