

Customer Spare Parts Data Base

Servicing personnel can access the parts database via the internet to rapidly find a part and determine both cost and availability. This results in:

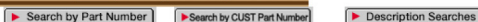
- Faster service response
- Less down time
- Reduced material losses

KOKUSAI.online System



KOKUSAI.online provides access to KSECs enhanced service system for those customers who want to self-manage certain service activities. Employees at each licensed site may request access using an online Registration Form with the approval of the site administrator.

Parts Search Engine



- 1 Spare Parts
- 2 Quote Request
- 3 Help
- 4 Contact Us
- 5 Logout

Database Admin:

- 1 User Admin
- 2 Customer Permissions
- 3 Application Admin
- 4 User Reports

KSEC Spare Parts Data Base Part Number Search

Part Number Search

If you know the part number, just enter it in the search box, then click on View Details in the **Parts Found** listing (below) to see the inventory status. If you don't know the entire number, you can use trailing wild card character * to find all parts in a numerical category. Example: 3ROT* will find Mass Flow Controller parts.

Part Number Search:

Use the [Description Searches](#) option for additional ways to find a part.

We welcome your feedback on how to make the C-SPDB a more helpful resource.

Ray McFarland
 Purchasing and Materials Manager
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Parts Found using search criteria

Part	Description	View Part Details
3ROT	AIR VALVE	View Details
3ROT	MALE ELBOW / ME-1/4-2	View Details
3ROT	CONNECTOR, TEFLON	View Details
3ROT	CHECK VALVE	View Details
3ROT	REGULATOR/S-TORR	View Details
3ROT	AIR VALVE/FP-SD-71-6.35-2-316LP	View Details
3ROT	GAS LINE FILTER / WG3NS2RR2	View Details
3ROT	O-RING	View Details
3ROT	VALVE, AIR	View Details
3ROT	O-RING & CENTER RING	View Details

Most parts searches are driven by the entry of either a KSEC or Customer part number. Alternate search capabilities include searches by category or part name.

When a part is found, a detailed record about the part can be viewed – including a picture in many cases to help identifying the correct part.



Record Detail for Part 3ROT12684:

- 1 Spare Parts
- 2 Quote Request
- 3 Help
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- 1 User Admin
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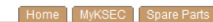
KSEC Part Number: 3ROT12684
 Customer Part Number:
 Description: VALVE, AIR
 Vanc. Depot Avail Inv: 5 EACH
 UPS Austin Avail Inv: 0 EACH
 Unit Price (US\$):



Click image for larger view.

[New Query](#) [Print Record](#) [Add to Spare Parts Quote Request](#)

Parts Order Requests



Parts Quote Request Form

- 1 Spare Parts
- 2 Quote Request
- 3 Help
- 4 Contact Us
- 5 Logout

Database Admin:

- 1 User Admin
- 2 Customer Permissions
- 3 Application Admin
- 4 User Reports

To: KSEC Parts Desk

Note: This is a Quote Request only; please contact your Purchasing Department for PO submission. KSEC will respond to quote requests the next business day.

Date: 3/21/2011
 Requestor: Susie Queue
 Facility:
 Phone: 503-123-4567
 Email: ksec@ksec.com
 Purchase Order #:
 Customer Purchasing email:

KSEC Part Number	Customer Part Number	Part Description	Unit Price US\$	Quantity Requested	Available Quantity	Ext. Price US\$	Requested Date	
3ROT		VALVE, AIR	\$0	1	5	\$0	3/21/2011	Edit Delete

Comments:

[Submit Quote Request](#) [Copy to Purchasing](#)

Tool Down Requests

If this is an emergency tool down request, please call our after-hours support staff at 360-600-3407. Additional fees may apply.

After a part is found, it may be added to a purchase request form. This form is forwarded by email to the designated customer purchasing contact and the KSEC parts purchasing administrator for processing.